

TERMS & CONDITIONS

GENERAL

Thank you for visiting Shop A Natural Girl, www.shopanaturalgirl.com (the site). This website is owned and operated by A Natural Girl, and its affiliates (“ANG”). These Terms set forth the terms and conditions under which you may use our website and services as offered by us. Please read these terms of use carefully before using the services. The terms of use apply to all users of the site. If you do not agree with the terms of use then you do not have the right to access, view, download, or otherwise use the site to purchase any products or services. This website offers visitors handmade natural skin and hair care products. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.

WEBSITE USERS AND REQUIREMENTS

In order to use our website and/or receive our services, you must be at least 18 years of age, or of the legal age of majority in your jurisdiction, and possess the legal authority, right, and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.

KEY TERMS

When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

The prices we charge for our products/services are listed on the website. We reserve the right to change our prices for products/services displayed at any time and to correct pricing errors

that may inadvertently occur. Additional information about pricing and sales tax is available on the payments page.

RETURN AND REFUND POLICY

For any undamaged product, simply return it with its included accessories and packaging along with the original receipt (or gift receipt) within 14 days of the date you receive the product, and we will exchange it or offer a refund based upon the original payment method. In addition, please note the following: (i) Products can be returned only in the country in which they were originally purchased; and (ii) the following products are not eligible for return: opened, damaged products, and all sale items.

RETENTION OF RIGHT TO CHANGE

We may, without prior notice, change the products or services; stop providing the products, services, or any features of the product or services we offer; or create limits for the products or services. We may permanently or temporarily terminate or suspend access to the products or services without notice and liability for any reason, or for no reason.

WARRANTIES & RESPONSIBILITIES

When we receive a valid warranty claim for a product purchased from us, we will replace the product. If we are unable to replace the product within a reasonable time, the customer will be entitled to a full refund upon the prompt return of the product to us. We will pay for shipment of replaced products to customer and customer will be responsible for return shipment of the product to us.

OWNERSHIP

The Service and all materials therein or transferred thereby, including, without limitation, software, images, text, graphics, logos, patents, trademarks, service marks, copyrights, photographs, audio, videos, music, and all Intellectual Property Rights related thereto, are the

exclusive property of A Natural Girl, and its affiliates (“ANG”). Except as explicitly provided herein, nothing in these Terms shall be deemed to create a license in or under any such Intellectual Property Rights, and you agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit or create derivative works thereof.

RIGHT TO SUSPEND OR CANCEL

We may permanently or temporarily terminate or suspend your use or access to the site without notice and liability for any reason, including if in our sole determination you violate any provision of these Terms or any applicable law or regulations. You may discontinue use and request to cancel your account and/or any services at any time. Notwithstanding anything to the contrary in the foregoing. Any fees paid hereunder are non-refundable. In the event of termination, you will still be bound by your obligations under these Terms of use.

INDEMNIFICATION

You agree to defend, indemnify and hold A Natural Girl, its employees, and affiliates harmless from any demands, loss, liability, claims, or expenses (including attorneys’ fees), made against them by any third party due to or arising out of, or in connection with your use of the website or any of the products or services offered on the website.

LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, in no event shall A Natural Girl, be liable for any indirect, punitive, incidental, special, consequential, or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data, or other intangible losses, arising out of or relating to the use of, or inability to use, the service.

To the maximum extent permitted by applicable law, A Natural Girl assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our service;

and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein. Any material downloaded or otherwise obtained through the use of the site is done at your own discretion and risk and that you will be solely responsible for any damage that results from the download of any such material.

RIGHT TO CHANGE AND MODIFY

We reserve the right to modify these terms from time to time at our sole discretion. Therefore, you should review these pages periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

PROMOTIONAL EMAILS AND CONTENT

You agree to receive from time-to-time promotional messages and materials from us, by mail, email, or any other contact form you may provide us with (including your phone number for calls or text messages). If you don't want to receive such promotional materials or notices – please just notify us at any time.

PREFERENCE OF LAW AND DISPUTE RESOLUTION

These Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the services, shall be governed by, construed under, and enforced in all respects solely and exclusively in accordance with the internal substantive laws of United States of America / PA, without respect to its conflict of laws principles. Any and all such claims and disputes shall be brought in, and you hereby consent to them being decided exclusively by a court of competent jurisdiction located in Chester County District Justice. The application of the United Nations Convention of Contracts for the International Sale of Goods is hereby expressly excluded.

CUSTOMER SUPPORT DETAILS & CONTACT INFO

To contact us with any questions or concerns in connection with these Terms or the Site, or to provide any notice under these Terms to us please refer to our [Contact Us](#) page.